

Terms and Conditions

for the Delivery and Maintenance of Software Products

I. Delivery of Software Products (Standard)

1. Scope of Contract

- 1.1. The software products (hereinafter referred to as the “programs”) shall operate as specified in the product description and more detailed in their user documentation. The user documentation may describe functions not ordered by the customer.
- 1.2. The programs shall embody all legal and other provisions the programs must comply with. comemso eMobility Services GmbH & Co. KG (hereinafter referred to as “**COMEMSO eMOBILITY**”) shall transmit the programs to the customer in machine-readable format (object code) on data storage media or COMEMSO eMOBILITY may provide them for download from the Internet or deliver the programs by e-mail. COMEMSO eMOBILITY shall provide the user documentation either as a printed copy or in electronic format.
- 1.3. In the event COMEMSO eMOBILITY’s programs have interfaces for interoperability with other programs, COMEMSO eMOBILITY shall provide information for the use of the interfaces, if so requested by the customer, subject to reimbursement of COMEMSO eMOBILITY’s expenses. The customer may pass such information on to other contractors to the extent necessary.
- 1.4. To the extent that programs are specified in the contract as products of pre-suppliers, COMEMSO eMOBILITY shall only be liable for the correctness of features of these products as they are substantial for the usage of the application programs of COMEMSO eMOBILITY. Other than the foregoing, COMEMSO eMOBILITY does not assume any warranties or liabilities, neither express nor implied, for any information in the product descriptions of the respective manufacturers. For these programs COMEMSO eMOBILITY shall not assume any duty for defect removal or for maintenance services. However, in cases of material defects, COMEMSO eMOBILITY shall use its best endeavors for defect removal by the manufacturer to the extent that the manufacturer agrees to it in accordance with its business policy.

2. Right of Use

- 2.1. The scope and limits of the customer’s right to use the programs are specified in the contract.
- 2.2. The fee for the right of use is determined by the extent of the customer’s right of use. If the customer intends to extend the right of use, the customer shall pay additional compensation in advance of the extended use. Unless otherwise agreed, the customer may only use the programs on one (1) designated IT system (single user license).
- 2.3. To minimize support expenses the customer agrees to use the programs only on configurations COMEMSO eMOBILITY has declared to be compatible with the programs. In case of support the customer shall inform COMEMSO eMOBILITY of any modifications of the customer’s configuration without delay.
- 2.4. The customer may transfer the granted right of use per program to another user through resale of the programs if the customer confirms to discontinue the use of the programs and if the new user accepts in writing towards COMEMSO eMOBILITY to take over all obligations to the protection of the programs and to comply with the restrictions of the right of use as they were agreed on between the customer and COMEMSO eMOBILITY.

3. Transfer of license rights to cooperation partners

In the event that the customer does not use the purchased equipment himself, but instead assigns a cooperation partner as a service provider, the customer, as the license holder, may pass on his license right to his cooperation partner under the following conditions:

- a) The cooperation partner is directly responsible for the provision of services and carries this out for the license owner only and based on the forwarded license right by the license owner to the cooperation partner. The customer as license owner has to contractually secure this.
- b) The cooperation partner shall not be in a competitive relationship to comemso in any kind. Examples for competitive relationships can be, but are not limited to:
 1. The cooperation partner offers similar or the same products as comemso does.
 2. The cooperation partner develops or sales an alternative test-system / certification system.

Co-operation partners are: subcontractors, service providers or other third parties who provide services for the license owner on behalf of the same.

4. Use and dissemination of the information resulting from the use of the license

The information and results resulting from the license usage (e.g. but not limited to measurement and simulation data, reports, screenshots of the graphical user interface and data visualizations, etc.) shall be accessible to and made available to the license owner only. All information is considered confidential and should be treated with the same care as your own confidential data. The submission or publication of information regarding products or results which have not already been made available to the publicly by comemso, shall not be passed on to third parties or the public in whole or in part, unless an expressly and written approval is given by comemso.

5. Performances

- 5.1. It shall be the responsibility of the customer to install the programs on the customer's IT systems. At the request of the customer, COMEMSO eMOBILITY shall install the programs in return for compensation based on expense and execute a brief training session. The customer shall confirm the successful installation in writing in such a case. If it is agreed that COMEMSO eMOBILITY shall install the programs, the customer shall ensure that qualified operating staff are available by the time of installation at the latest. The customer shall, in particular, ensure that the customer's operating staff shall possess all necessary system administrator rights as well as all necessary network rights. COMEMSO eMOBILITY recommends that the customer train its employees in a training course by COMEMSO eMOBILITY.
- 5.2. It shall be the responsibility of the customer to bring the programs into operation. To this end, the customer shall inspect the programs under their conditions of use before the customer uses the programs productively. COMEMSO eMOBILITY is prepared to assist the customer in this respect upon request in return for compensation based on expense.
- 5.3. The customer shall examine all performances for defects without delay, if appropriate in the proper course of business. In particular, the customer shall examine programs designed only for occasional use.
- 5.4. COMEMSO eMOBILITY shall name a customer consultant, the customer a representative. Both shall promptly make all decisions on their authority or provide all authorizations required without delay. The customer consultant shall record all decisions in writing. The representative shall provide all required information. COMEMSO eMOBILITY shall contact the representative as necessary to ensure the proper performance of the mutual obligations.

6. The Customer's Duty on Software Protection

- 6.1. The customer acknowledges that the programs, including the user documentation and additional documents, even in future versions, are copyright-protected and constitute business and trade secrets

proprietary to COMEMSO eMOBILITY. The customer shall ensure with no limit in time that the programs are protected from misuse. If COMEMSO eMOBILITY provides programs in source code, the customer shall only make them accessible to any third party with COMEMSO eMOBILITY's prior written consent. COMEMSO eMOBILITY shall not unreasonably withhold such consent, but COMEMSO eMOBILITY does not need to give it to enable the customer to obtain maintenance services for the programs from a third party.

- 6.2. The customer may only make copies of the programs as necessary for data storage, or, in case COMEMSO eMOBILITY provides source code, for purposes of the remedy of defects.
- 6.3. The customer shall not create programs derived from the programs.
- 6.4. The customer shall use the user documentation for internal purposes only and only copy it to the extent admissible with regard to the customer's right of use. The customer shall not translate, modify or enhance the user documentation or develop any works based on the user documentation.
- 6.5. If the programs are secured by a hardware-or software-based license protection, this license protection must not be circumvented, removed and/or otherwise impaired. In particular, without limitation, the license protection must not be circumvented by (i) virtualization of the associated hardware; (ii) using that hardware via device server; (iii) using automatic code generators; and/or (iv) other network technologies. The hardware as part of the hardware-based license protection serves for the operation of the associated program solely on that computer which is physically connected with such hardware.

II. Modifications and customer specific Enhancements

7. Scope

- 7.1. In the event modifications and/or enhancements are agreed on in the contract, the customer may use modifications and enhancements of the standard programs to the same extent as the customer is entitled to use the related standard programs.
- 7.2. COMEMSO eMOBILITY shall deliver modified standard programs in object code only. COMEMSO eMOBILITY shall deliver enhancements of the standard programs or other additional individual programs in source code, only if this is agreed upon in the contract. The documentation related to the source code shall only be delivered, if this is expressly agreed upon in the contract.
- 7.3. COMEMSO eMOBILITY shall deliver a user documentation only if expressly agreed upon in the contract. In this event the following shall apply: The user documentation for modifications and enhancements need not be integrated into the user documentation of the related standard programs, but shall be delivered as an addition thereto.

8. Performance

- 8.1. If it is necessary to detail the customer's requirements listed in the contract or requested pursuant to Section 7.1, COMEMSO eMOBILITY shall develop a detailed specification with the customer's assistance and shall submit it to the customer for approval. The customer shall respond in writing within 14 days. Unless otherwise agreed, this performance shall be remunerated by the customer on the basis of time and material in accordance with COMEMSO eMOBILITY's valid price list.
- 8.2. The approved detailed specification is the decisive basis for the realization of the programming. In the course of the realization of the programming, the detailed specification may be further detailed with the customer's assistance.
- 8.3. In addition, Section3 shall apply.

9. Change Requests

- 9.1. If the customer requests any modification of the agreed requirements (including any addition to it) and if the requested modifications are reasonable and acceptable, COMEMSO eMOBILITY shall agree. If the realization of such a request results in any burden on COMEMSO eMOBILITY's side, COMEMSO eMOBILITY is entitled to an appropriate adaptation of the terms of the contract, in particular additional compensation and/or the extension of time for the completion of the programming.
- 9.2. Agreements concerning modifications and resulting adaptations of the agreed requirements require written form. If the customer requests a modification orally, COMEMSO eMOBILITY may request the customer to provide it in writing or COMEMSO eMOBILITY may confirm the modification in writing. In the second case, the wording of COMEMSO eMOBILITY shall be binding unless the customer objects in writing without delay.
- 9.3. COMEMSO eMOBILITY shall submit requests for adaptations of the contract without delay. The customer shall notify COMEMSO eMOBILITY without delay if the customer refuses the requested adaptation.

III. Maintenance and Support

10. Subject Matter

- 10.1. If maintenance and support are agreed on in the contract, maintenance and support services shall include the delivery of further developed versions of the programs, the remedy of defects and telephone support during the usual business hours of COMEMSO eMOBILITY, in return for a lump-sum compensation. Support shall be performed starting with the installation of the programs.
- 10.2. The amount of the lump-sum maintenance fee shall be agreed on in the contract. All other performances shall be compensated separately, in particular the installation of further developed versions, the transfer of customer specific modifications to further developed standard versions, and the adaptation of customer specific enhancements to further developed versions.
- 10.3. The maintenance and support agreement shall run for an indefinite period of time. It may be terminated by the customer or by COMEMSO eMOBILITY to the end of a contract year, in writing, giving three (3) months prior notice. COMEMSO eMOBILITY may not terminate until the end of the third support year, but is entitled to termination with the option of alterations to the agreement even earlier on objective grounds, particularly in the event support for system software required by the programs or other software needed for the operation of the programs is limited by the supplier thereof.

11. Remedy of Defects

- 11.1. Defects are defined as deviations from the features the programs shall have in accordance with Section 1.1 or which they must have for customary use.
- 11.2. The duty to remove defects as a specified performance and to provide telephone support shall relate to the current and the preceding version of the programs. Support for the preceding versions shall end 6 months after the release of the latest version. However, such duty shall continue to exist if the acceptance thereof would be unreasonable to the customer, provided COMEMSO eMOBILITY is capable of rendering such performances. In the above case, COMEMSO eMOBILITY is entitled to claim for added costs and expenses, including costs and expenses accruing for maintenance of the required support and maintenance environment.
- 11.3. Section 16 shall apply accordingly for the removal of defects.

12. Further Development of the Programs under Maintenance

- 12.1. COMEMSO eMOBILITY shall deliver further developed standard versions including the related user documentation to the customer as set forth in Section 1.2, after the release of such versions by

- COMEMSO eMOBILITY. The above shall not apply to enhancements COMEMSO eMOBILITY offers separately, as new programs in COMEMSO eMOBILITY's price list. The customer shall test new versions before the customer uses them for productive purposes.
- 12.2. In the event the manufacturer of the system software necessary for use of the programs for which COMEMSO eMOBILITY performs maintenance and support releases a new version of the system software under a maintenance agreement with COMEMSO eMOBILITY, COMEMSO eMOBILITY shall examine after the availability thereof whether such version works properly together with COMEMSO eMOBILITY's programs under maintenance with the customer. If that is the case, COMEMSO eMOBILITY shall release such version (cf. Section 2.3). Otherwise, COMEMSO eMOBILITY shall adapt COMEMSO eMOBILITY's programs to the further developed version of the system software within a reasonable period. The reasonable period shall begin upon the release and availability thereof for COMEMSO eMOBILITY.
- 12.3. For system software whose manufacturers do not offer new versions within the framework of maintenance and support performances, instead offering new generations for sale from time to time, the following shall apply: In the event the manufacturer offers improvements (e.g. service packs), COMEMSO eMOBILITY shall act in accordance with Section 10.2. In the event the manufacturer offers a new generation, COMEMSO eMOBILITY shall evaluate if COMEMSO eMOBILITY adapts COMEMSO eMOBILITY's programs to the new generation with due regard for user requirements. In the event COMEMSO eMOBILITY adapts COMEMSO eMOBILITY's programs to the new generation, COMEMSO eMOBILITY shall only further develop the programs on this basis.
- 12.4. The customer shall ensure that the customer's IT equipment, particularly the system software thereof meets the state of technology required by the programs under maintenance within the framework of further development in accordance with Section 10.2 and Section 10.3. COMEMSO eMOBILITY shall notify the customer promptly which state of technology must be provided for maintenance and support services. The customer shall not introduce a new system software version until COMEMSO eMOBILITY has released the programs for such version (cf. Section 2.3). The customer shall notify COMEMSO eMOBILITY in advance if the customer plans to install a new version of the required system software.
- 12.5. Sections 10.2 through 10.4 shall apply accordingly for other third-party programs with which COMEMSO eMOBILITY's programs are to work together. Section 10.3 and Section 10.4 shall also apply for third party programs which are freeware or in the public domain (e.g. Linux).
- 12.6. COMEMSO eMOBILITY agrees to further develop the current version in the event changes in legal regulations or other provisions applicable for the programs require such further development.
- 12.7. Not covered by the lump-sum maintenance compensation shall be the inclusion of modifications pursuant to Sections 10.2 through 10.6 which can only be realized through full or partial reprogramming of the programs, or the inclusion of new legal regulations or provisions. In such a case, COMEMSO eMOBILITY may request a reasonable additional compensation with due regard for all customers which require and request reprogramming.
- 12.8. COMEMSO eMOBILITY shall keep further developed versions of the programs compatible with the preceding version with regard to COMEMSO eMOBILITY own performances. However, if circumstances not attributable to COMEMSO eMOBILITY cause the incompatibility of the programs, e.g. if pre-supplier programs cause the incompatibility, COMEMSO eMOBILITY shall only be obliged to transmit the migration aids provided by the pre-supplier
- 13. Compensation for Maintenance**
- 13.1. The lump-sum compensation for maintenance shall be calculated in accordance with the specified scope of use (cf. Section 2.1). The amount of the compensation (not the lump-sum) shall be adjusted as soon as such scope increases.
- 13.2. The customer shall pay the lump-sum compensation annually in advance. Section 11.1 sentence 2 shall remain unaffected.

- 13.3. COMEMSO eMOBILITY may request payment of such compensation which COMEMSO eMOBILITY charges upon the conclusion of new maintenance agreements pursuant to the price list, effective next calendar year. Price increases require a notice period of three (3) months. COMEMSO eMOBILITY is obliged to pass reductions on without a notice period.

14. Maintenance of Modifications and/or Enhancements

- 14.1. As long as there is an agreement on basic maintenance of the standard programs, COMEMSO eMOBILITY shall render maintenance for the related modifications and/or enhancements subject to remuneration on the basis of costs incurred, unless otherwise agreed on in the individual contract.
- 14.2. If maintenance of modifications and/or enhancements performed for the customer subject to a comprehensive lump-sum charge is agreed in the individual contract, COMEMSO eMOBILITY shall render the same maintenance services as for the standard programs. The lump-sum charge shall cover also the transfer of modifications/enhancements onto new versions of the standard programs, and if needed the adaptation of the customer's individual programs to further developed versions. The customer is entitled to terminate the maintenance pursuant to Section 8.3 regardless of the termination of the maintenance of the standard programs.

IV. General Terms and Conditions

15. Charges and Payment

- 15.1. The license fee for the software shall be due after delivery is made.
- 15.2. All support performances (particularly pre-installation support, preparations for use, installation and demonstration of operational readiness, conversion of old data, instruction, training or consulting) shall be compensated based on expense, unless otherwise agreed. In case of remuneration per expense, hourly rates, travel expenses and ancillary costs shall be remunerated in accordance with the contract, or, if not specified in the contract, in accordance with COMEMSO eMOBILITY's price list, respectively. COMEMSO eMOBILITY may invoice monthly.
- 15.3. Payment(s) shall be made as stated in purchase order confirmation.
- 15.4. Duties, taxes and levies including V.A.T. –if applicable –shall be paid by the customer on all prices.
- 15.5. If payments are delayed, the customer shall not be allowed to use the programs.

16. Tele Support

- 16.1. On request by COMEMSO eMOBILITY, the customer shall enable COMEMSO eMOBILITY to perform tele support (tele diagnosis, tele corrections, transfer of new versions) to the extent technically possible. In concert with COMEMSO eMOBILITY, the customer shall at its own expense provide a telecommunication connection as needed to meet the requirements from time to time, so that the IT systems can be connected.
- 16.2. For security and privacy purposes, access to the customer's IT system by COMEMSO eMOBILITY shall be controlled by a security procedure established by the customer. The customer shall release the connection for usage. COMEMSO eMOBILITY shall inform the customer of the works performed by COMEMSO eMOBILITY.
- 16.3. If the customer does not enable COMEMSO eMOBILITY to perform tele support, the customer shall reimburse COMEMSO eMOBILITY additional costs, in any event travel time and additional costs for the correction of defects.
- 16.4. If the customer transfers data to COMEMSO eMOBILITY for their restoration or for the search of defects, COMEMSO eMOBILITY shall establish all technical and organizational measures in COMEMSO eMOBILITY's organization equivalent to those the customer has to establish for security and privacy

pursuant to the laws and statutes on data protection applicable to the customer. At the customer's request, details shall be agreed on separately.

17. Support

Support contracts are always tied to a specific contact person at the customer. If the contact person changes at the customer, this must be communicated immediately to COMEMSO eMOBILITY. When the contact person changes,

- a) the original contact person learns the new contact person; or
- b) additional product training can be ordered at COMEMSO eMOBILITY as required.

Increased support expense through or after the change of contact reduces the customer's support quota. For this purpose, the customer can increase the support quota by placing an order.

18. Disruptions in the Performance

- 18.1. In the event a cause for which COMEMSO eMOBILITY is not responsible, including strikes or lockouts, impairs compliance with a deadline, COMEMSO eMOBILITY may request reasonable extension of the deadline. In the event the expense is increased due to a cause falling within the scope of responsibility of the customer, COMEMSO eMOBILITY may request reimbursement for its added expenses as well.
- 18.2. If COMEMSO eMOBILITY's delay exceeds 30 days, Client is entitled for every subsequent week to a penalty of 0.5 % of the value of that part of the works that cannot be used in accordance with the purpose of the contract, but the penalty shall be limited to 5 % of the total contract value.

19. Remedy of Defects

- 19.1. If the customer finds, in the course of correct use of the products, what the customer believes to be a defect in a product, the customer shall provide COMEMSO eMOBILITY with reasonably specific information as to the nature of the defect and the conditions under which it occurs, in writing, if so requested by COMEMSO eMOBILITY. The customer may only raise claims if the customer can reproduce the defect or demonstrate it by using computer output.
- 19.2. Upon request, the customer shall provide all necessary support to COMEMSO eMOBILITY, in particular provide the product to COMEMSO eMOBILITY and/or testing time on the customer's IT system and install corrections delivered by COMEMSO eMOBILITY.
- 19.3. COMEMSO eMOBILITY shall, within a reasonable period of time and at no cost to the customer, remove the defect, at COMEMSO eMOBILITY's choice, either by replacing the defective product or by correcting the defect. If a defect substantially restricts the use of COMEMSO eMOBILITY's deliveries, COMEMSO eMOBILITY shall provide a workaround solution prior to the final remedy of the defect so that the defect is not substantial any longer.
- 19.4. All claims against COMEMSO eMOBILITY shall expire, if the customer modifies or intervenes with the products, unless the customer proves when reporting a defect that the defect did not result from the modification or intervention.
- 19.5. COMEMSO eMOBILITY is entitled to reimbursement of its expenses if the customer reports what the customer believes to be a defect without being able to prove it to be one.

20. COMEMSO eMOBILITY's liability

- 20.1. In the event COMEMSO eMOBILITY defaults on its performances (through delivery) or supplementary performances (through removal of defects or replacement delivery), the customer may set a reasonable period for performance or supplementary performance. If the period expires without result, or if the

performance or supplementary performance ultimately fails in any other manner, the customer may assert its statutory claims. Damage claims shall exist within the framework of Section 17.3. COMEMSO eMOBILITY may request a period for the customer to declare whether the customer still requests primary or supplementary performance. If the customer does not request primary or supplementary performance within this period, the customer shall no longer be entitled to claim it.

- 20.2. The limitation period for claims based on defects shall be 24 months.
- 20.3. COMEMSO eMOBILITY –including any person engaged in performing any obligation under this contract –shall be liable for damages under any claim based on normal negligence only if COMEMSO eMOBILITY breaches a basic obligation of the contract which jeopardizes the contract goal (cardinal obligation). In this event COMEMSO eMOBILITY's liability shall be restricted to EUR 100,000.00 or the contract value whichever amount is higher. The customer may request a higher maximum, but COMEMSO eMOBILITY may then require a surcharge for the aggravated risk.
- 20.4. The restrictions shall not apply to the extent the damages are covered under COMEMSO eMOBILITY's business liability insurance provided the insurance company has paid. COMEMSO eMOBILITY agrees to maintain the coverage of this insurance as given at the time of the execution of the contract.
- 20.5. Claims for bodily injuries and claims based on the German Product Liability Act shall remain unaffected.

21. Confidentiality Obligations

- 21.1. COMEMSO eMOBILITY shall keep the customer's trade and business secrets confidential as well as all other information designated in writing as confidential. COMEMSO eMOBILITY shall have no obligation with respect to information that is already in its possession, is independently developed or becomes publicly known through no wrongful act of COMEMSO eMOBILITY.
- 21.2. COMEMSO eMOBILITY is not obliged to keep confidential any of COMEMSO eMOBILITY's ideas, concepts, know-how or techniques related to hard-and/or software products and services.
- 21.3. COMEMSO eMOBILITY shall oblige its employees to adhere to the confidentiality obligations.
- 21.4. COMEMSO eMOBILITY may enter the customer's name into COMEMSO eMOBILITY's list of customers, together with a short description of COMEMSO eMOBILITY's performances. All other references that the customer is COMEMSO eMOBILITY's customer are subject to the customer's prior approval.
- 21.5. The license owner shall not disassemble, decompile, or otherwise translate the obtained software into any other form of code and not to try to rebuild hardware and not to open or disassemble the devices / products obtained from comemso, unless with the express written consent of comemso.

22. Miscellaneous

- 22.1. The contract shall constitute the entire agreement between the parties and shall not be altered, amended or cancelled, except in writing and with the consent and signature of all parties concerned.
- 22.2. The contract shall conform with and be governed by the laws of the Federal Republic of Germany without regard to its choice of law rules and excluding the provisions of the United Nations Convention on Contracts for the International Sale of Goods. Exclusive venue shall be COMEMSO eMOBILITY's main place of business.

END.